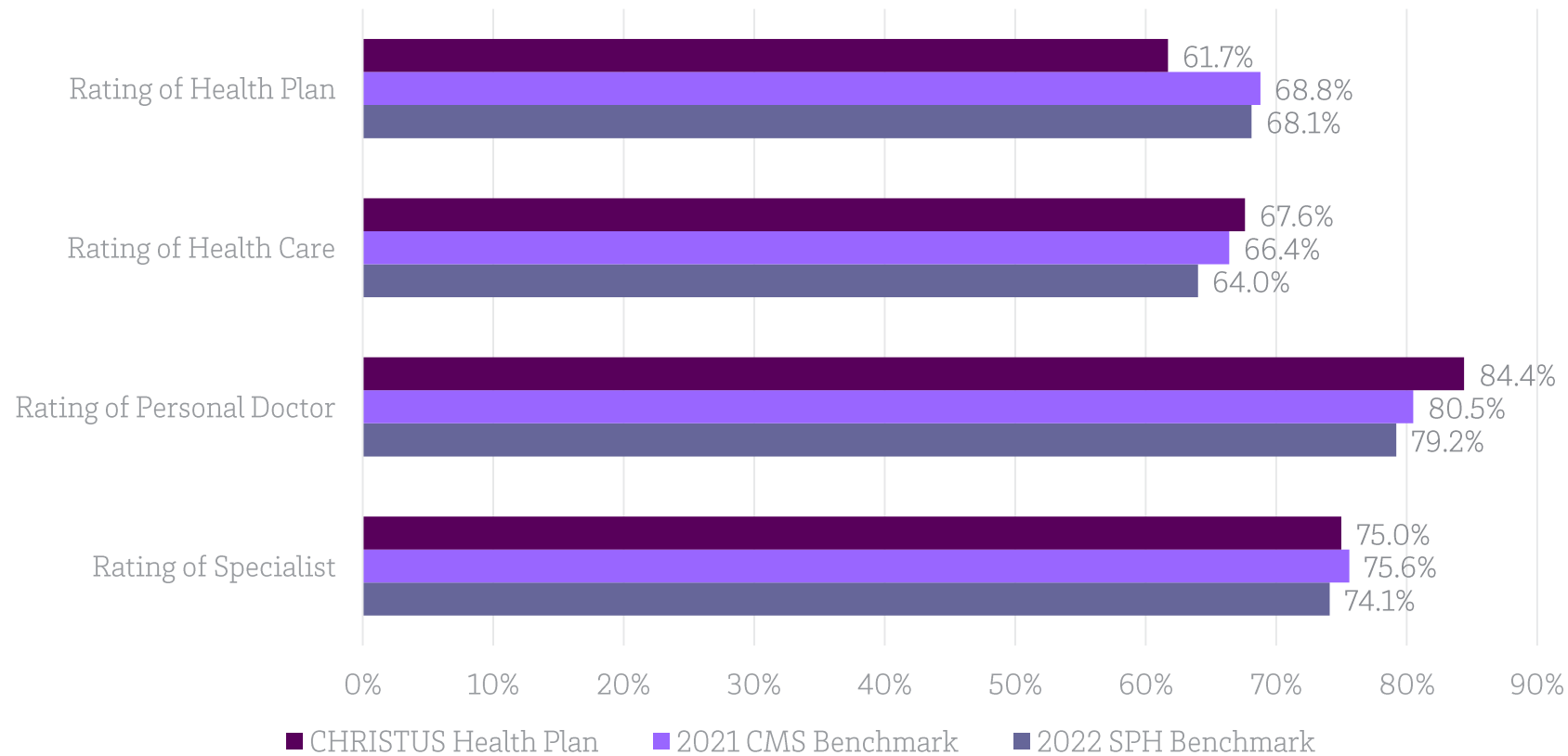


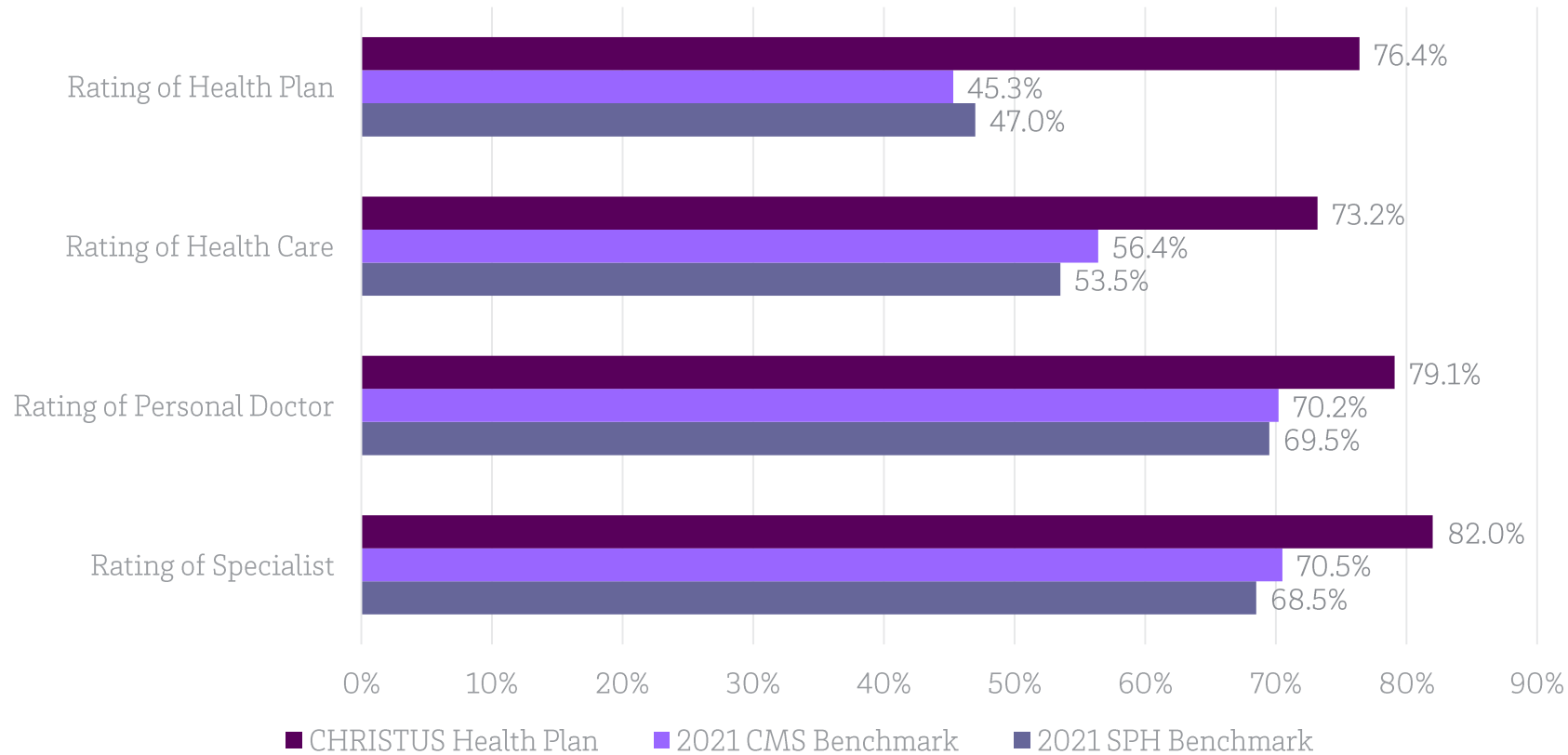
Medicare

2022 Medicare Member Satisfaction Survey



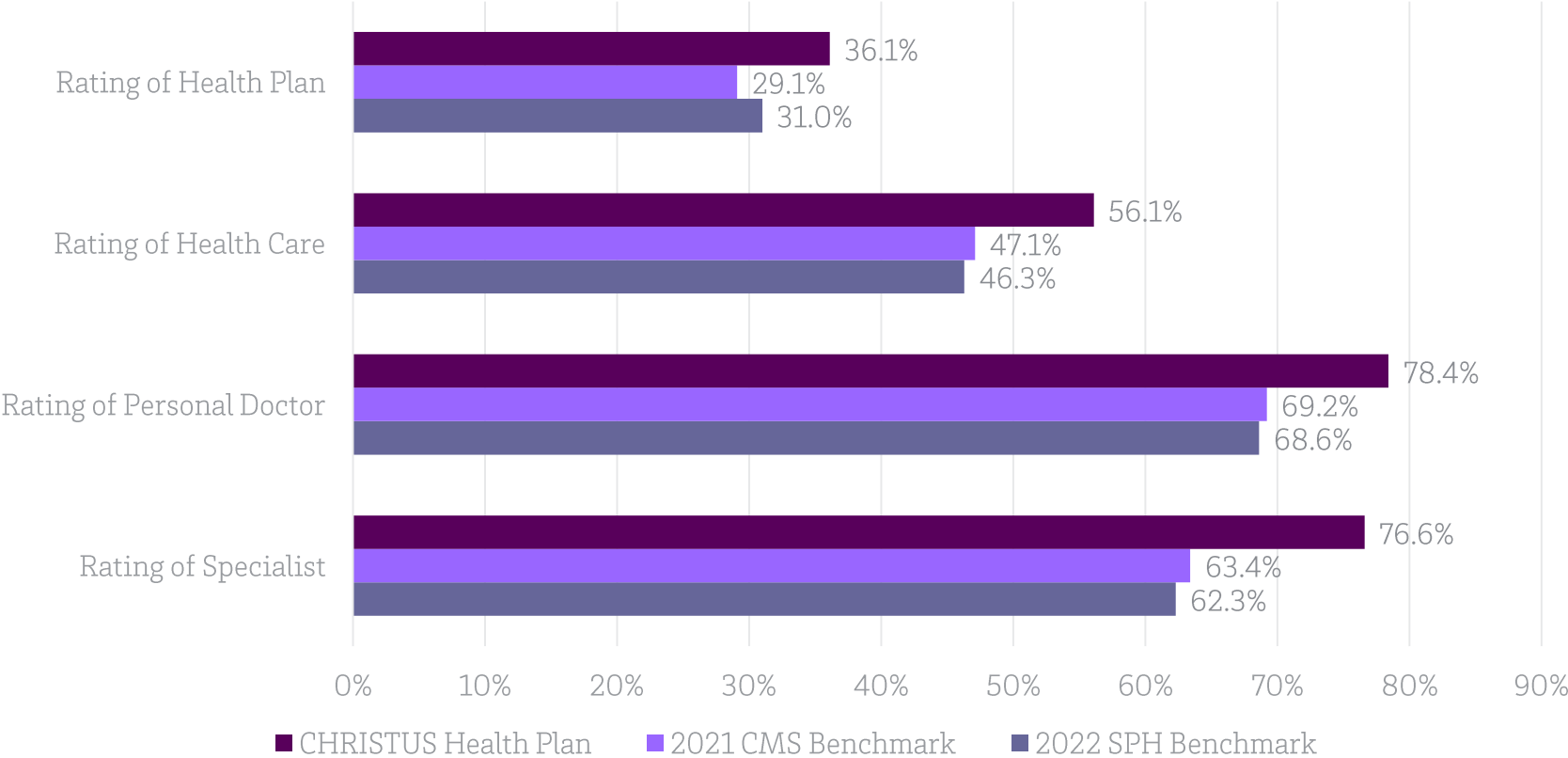
The graph represents the member satisfaction summary rates for CHRISTUS Health Plan and a comparison to other Health Plans providing similar services. Respondents included members enrolled with the plan for at least six months.

2022 USFHP Member Satisfaction Survey



The graph represents the beneficiary satisfaction summary rates for CHRISTUS Health Plan and a comparison to other Health Plans providing similar services. Respondents included beneficiaries enrolled with the plan for at least six months.

2022 TX HIX Member Satisfaction Survey

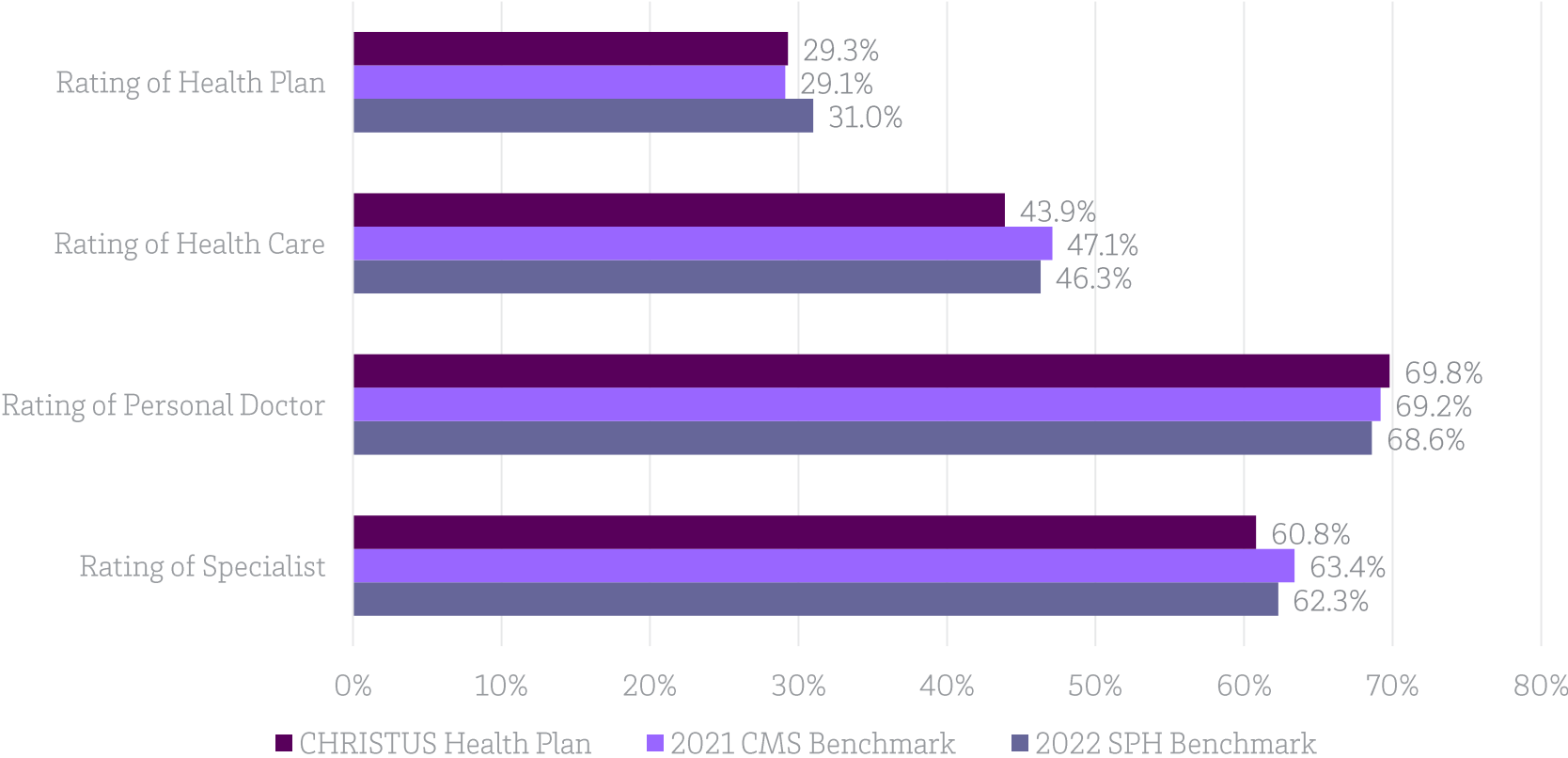


The graph represents the member satisfaction summary rates for CHRISTUS Health Plan and a comparison to other Health Plans providing similar services. Respondents included members enrolled with the plan for at least six months.

Louisiana HIX



2022 LA HIX Member Satisfaction Survey

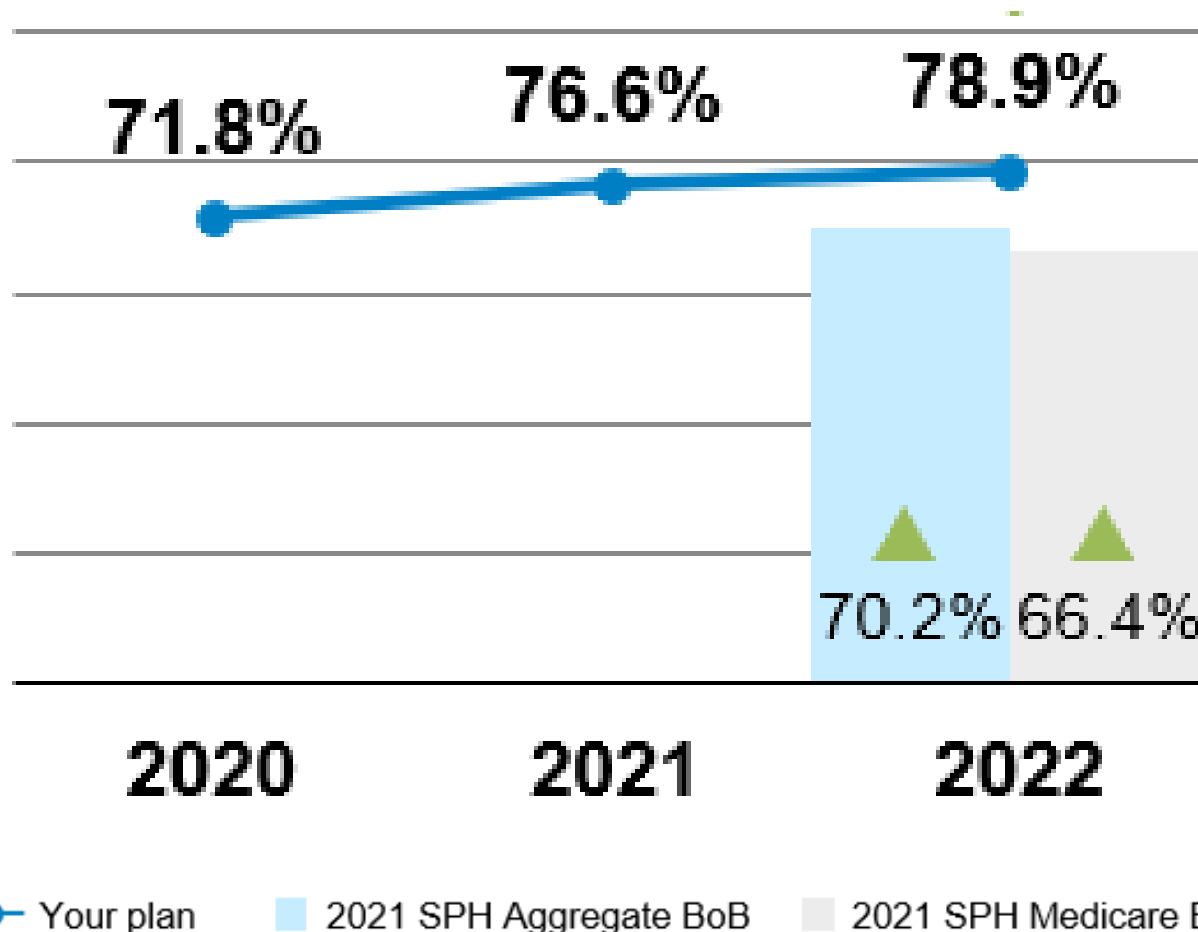


The graph represents the member satisfaction summary rates for CHRISTUS Health Plan and a comparison to other Health Plans providing similar services. Respondents included members enrolled with the plan for at least six months.

2022 Provider Satisfaction Survey



Overall Satisfaction – All Lines of Business



The graph represents the Provider Satisfaction Survey summary rates for CHRISTUS Health Plan's Overall Satisfaction with CHRISTUS Health compared to other Health Plans providing similar services. The respondents included Providers from Primary Care, Specialty, and Behavioral Health areas of medicine.