

# Enrollment Exception Request



## PRIVACY ACT STATEMENT

This statement serves to inform you of the purpose for collecting personal information required by Health Net Federal Services, LLC (Health Net) on behalf of the TRICARE® program, and how it will be used.

**AUTHORITY:** 10 U.S.C. Chapter 55; 38 U.S.C. Chapter 17; 32 CFR Part 199, and E.O.9397 (SSN), as amended.

**PURPOSE:** To collect information from you in order to assess reinstatement or waiver, and manage your TRICARE enrollment if applicable.

**ROUTINE USES:** Your information may be disclosed in order to investigate waste, fraud and abuse, security, and privacy concerns. Use and disclosure of your records outside of DoD may occur in accordance with the DoD Blanket Routine Uses published at <http://dpclo.defense.gov/privacy/SORNs> and as permitted by the Privacy Act of 1974, as amended (5 U.S.C. 552a(b)). Any protected health information (PHI) in your records may be used and disclosed as permitted by the HIPAA Privacy Rule (45 CFR Parts 160 and 164), and includes purposes of treatment, payment, and health care operations.

**DISCLOSURE:** Voluntary; if you choose not to provide your information, no penalty may be imposed, but absence of the requested information may result in administrative delays or the inability to process an individual's request.

## Sponsor/TRICARE Young Adult (TYA) Enrollee Information

Sponsor/TYA Enrollee Name: \_\_\_\_\_ Sponsor/TYA Enrollee SSN: \_\_\_\_\_  
Last Name First Name M.I.

Address: \_\_\_\_\_  
Street Address Apartment/Unit # City State ZIP Code

Email: \_\_\_\_\_

### Step 1: Please specify the plan you are requesting

- Select  Prime  TRICARE Prime Remote  TRICARE Reserve Select  TRICARE Retired Reserve  
 TYA Prime or  TYA Select

Requested Effective Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### Step 2: Please provide a *detailed* explanation and attach supporting documentation (if applicable) for your enrollment exception request.

### Step 3: Please check the box below if you would like to include all eligible family members in the Defense Enrollment Eligibility Reporting System (DEERS) in your request. If not, please specify which family members you want to include:

- All eligible family members

### Step 4: Sign the request form.

Signature must be of sponsor, spouse, TYA enrollee, or other legal guardian of beneficiary.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Step 5: Please mail or fax to the address below.

Health Net Federal Services, LLC  
TRICARE West Region Enrollment Department  
PO BOX 8458  
Virginia Beach, VA 23450-8458  
FAX: 1-844-388-8282

**Important Information:** Submission of this form does not guarantee an approved exception to policy. Please allow 10 business days for review and processing. The determination of your request will be sent via mail or email.