

# 2021 CHRISTUS Health Plan Generations and Generations Plus (HMO) Medicare Advantage Plan Application

## Who can use this form?

People with Medicare who want to join a Medicare Advantage plan or Medicare Prescription Drug Plan.

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the Plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital insurance)
- Medicare Part B (Medical insurance)

## When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit [Medicare.gov](https://www.Medicare.gov) to learn more about when you can sign up for a plan.

## What do I need to complete this form?

- Your Medicare Numbers (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items in Section 1. The items in Section 2 are optional - you can't be denied coverage because you don't fill them out.

## Reminders:

- If you want to join a plan during fall open enrollment (October 15-December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:  
CHRISTUS Health Plan Generations (HMO)  
919 Hidden Ridge Drive  
Irving | TX 75038

Once they process your request to join, they'll contact you.

## How do I get help with this form?

Call CHRISTUS Health Plan Generations (HMO) at 844.282.3026. TTY users can call 711.

Or, call Medicare at 1.800.MEDICARE (1.800.633.4227). TTY users can call 1.877.486.2048.

**En español:** Llame a CHRISTUS Health Plan Generations (HMO) al 844.282.3026, TTY 711 o a Medicare gratis al 1.800.633.4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-NEW. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

## IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.



Name of Plan You are Enrolling In: _____			
Name: _____		Medicare Number or Member Number: _____	
Home Phone Number: _____			
Permanent Street Address (P.O. Box is not allowed) _____			
City	County	State	Zip
Mailing Address (only if different from your Permanent Street Address):			
Street Address	City	State	Zip
<p>Please fill out the following:</p> <p>I am currently a member of:</p> <p>____ Generations (HMO) plan in CHRISTUS Health Plan with a monthly premium of \$____.</p> <p>____ Generations Plus (HMO) plan in CHRISTUS Health Plan with a monthly premium of \$_____.</p> <p>I would like to change to the:</p> <p>____ Generations (HMO) plan in CHRISTUS Health Plan. I understand that this plan has different health benefits and a monthly premium of \$____.</p> <p>____ Generations Plus (HMO) plan in CHRISTUS Health Plan. I understand that this plan has different health benefits and a monthly premium of \$_____.</p>			
Name of Chosen Primary Care Provider (PCP): _____			
<p>Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:</p> <p><input type="checkbox"/> Spanish    <input type="checkbox"/> Braille    <input type="checkbox"/> Large print</p> <p>Please contact CHRISTUS Health Plan Generations or Generations Plus at <b>844.282.3026</b> if you need information in an accessible format or language other than what is listed above. Our office hours are 8 a.m. to 8 p.m., local time, 7 days a week, Oct 1 – Mar 31; and 8 a.m. to 8 p.m., local time, Mon – Fri, Apr 1 – Sept 30. TTY users should call 711.</p>			



### Your Plan Premium

If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it. You can pay it by mail. You can also pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income Related Monthly Adjustment, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. Do NOT pay CHRISTUS Health Plan the Part D-IRMAA.

You can pay your monthly premium (including any late enrollment penalty that you currently have or may owe) by mail. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board Check each month.

If you are assessed a Part D-Income Related Month Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the Railroad Retirement Board. Do NOT pay CHRISTUS Health Plan the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify won't have a coverage gap or late enrollment penalty. Many people qualify for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at **800.772.1213**. TTY users should call **800.325.0778**. You can also apply for Extra Help online at [www.socialsecurity.gov/prescriptionhelp](http://www.socialsecurity.gov/prescriptionhelp).

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium for this benefit. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will get a bill each month.

Please select a premium payment option:

Get a bill

Automatic deduction from your monthly Social Security or RRB benefit check.

I get monthly benefits from:  Social Security  RRB

(The Social Security deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for



automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.

Please Read and Sign Below

CHRISTUS Health Plan is a plan that has a contract with the Federal government.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with CHRISTUS Health Plan, he/she may be paid based on my enrollment in CHRISTUS Health Plan Generations or Generations Plus.

Release of Information: By joining this Medicare health plan, I acknowledge that the Medicare health plan will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that CHRISTUS Health Plan will release my information including my prescription drug event data to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. I understand that people with Medicare aren't covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date CHRISTUS Health Plan Generations or Generations Plus coverage begins, I must get all of my health care from CHRISTUS Health Plan, except for emergency or urgently needed services or out-of-area dialysis services. Services authorized by CHRISTUS Health Plan and other services contained in my CHRISTUS Health Plan Generations or Generations Plus Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Without authorization, NEITHER MEDICARE NOR CHRISTUS HEALTH PLAN WILL PAY FOR THE SERVICES.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

Signature:

Today's Date:



If you are the authorized representative, you must sign above and provide the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Relationship to Enrollee: \_\_\_\_\_

Office Use Only:

Name of staff member/agent/broker (if assisted in enrollment): \_\_\_\_\_

Plan ID#: \_\_\_\_\_

Effective Date of Coverage: \_\_\_\_\_

ICEP/IEP: \_\_\_\_\_ AEP: \_\_\_\_\_ SEP (type): \_\_\_\_\_ Not eligible: \_\_\_\_\_

Where did this application originate?

- Clinic     In-Home Appointment     Event     Walmart     Office     Other